



服務條款及細則

本公司為客戶提供服務須受本公司的條款所規限。詳情如下：

1. 客戶必須填寫「訂貨表格 / 報價單 / 採購單」訂貨，口頭下單一律不接納。
2. 除非證實是由本公司引起之原因，否則客戶提交「訂貨表格 / 報價單 / 採購單」後，均不能取消。
3. 交來支票須候該票兌妥款項後，方能作實。 未能「交貨付現」者，均要在發貨前付清款項。
4. 產品概覽的價錢和報價單有效期為 14 天，客戶訂貨前應該致電本公司確實最新價格。
5. 任何超過 2 米的喉管類或柱狀類產品是不會送貨上樓層的。
6. 如客戶需要更換貨品時，要以書面通知本公司。本公司會先作相關維修，如產品無法復原，便更換一個全新的物品。當檢查後，發現貨品並無損壞時或客戶造成的損毀，本公司有權向客戶追收罰款。
7. 本公司不設退款，客戶只可選擇更換同款貨品。非不當使用，才可換貨。而且，除非貨品本身有損壞，否則不能更換。每件貨品只可更換一次。照明產品需要在交貨後 48 小時內提交申請，燈飾元件需要在一星期內申請。其它貨品如塑膠和金屬物品等，恕不退換。
8. 除非本公司書面允許，否則不能享有「貨款轉移」。
9. 倘若人客未能如期付款，我們將會按照過期還款徵收 5% 的附加費。
10. 倘若交貨當天是懸掛黑色暴雨或八號風球以上的話，本公司會另選一天送貨。



TERMS & CONDITIONS OF SERVICES

Our company's services are regulated by terms and conditions. Details are as follows:

1. Please fill in and subscribe Order Form / Quotation / Purchase Order for purchasing purposes. Oral orders are NOT accepted.
2. Unless proven the reasons of our company, purchase orders are NOT cancelable after the submission of purchase Order Form / Quotation / Purchase Order.
3. This receipt will NOT serve its intended purpose until the cheque has been duly honored if payment is made by cheque. Anyone who asked for payment of cash upon delivery ought to pay prior to delivery.
4. The catalog's price and quotation are valid for 14 days; please call us to confirm the latest price before ordering.
5. Any pipe or pillar products exceeding 2 meters in length are NOT to be delivered up stairs.
6. If any customer requires a replacement, the customer must send written notification to our company. As for the repair of product, we could either fix it accordingly or being replaced by a new one. When no damages or damages for customer are found after inspection, our company has the right for asking compensation.
7. Replace if NOT improper use. Unless there are defects on the products themselves, in which case they can be replaced by a new one of the same model, there would NOT be any refund or replacement. All items can be returned once. Lighting products can be returned within 48 hours after delivery; lighting components can be returned within one week. Other products such as plastic and metal products are NOT returnable.
8. Amount paid would not be transferred without our written consent.
9. A 5% overdue payment charge applies if payments are not settled by the due date.
10. If Black Rainstorm Warning is issued or Typhoon Signal Number 8 or higher is hoisted on the day of delivery, we shall select the delivery for other day.